



Compliance information

- IP Telephone models P330 and P370 -

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100 Renfrew Drive, Suite 100 Tel: 1 905 474 1990
Markham, ON L3R 9R6, Canada Toll Free: 1 800 388 2475

www.sangoma.com

Regulatory – Compliance and Agency Approval

The Sangoma IP Telephone models P330 and P370 comply with or have obtained Regulatory Agency approval at least against the following standards:

- **EMC – Emission** FCC Part 15: 2017
(Class B) FCC Part 15.247: 2010
 FCC Part 15.407: 2010
 ICES-003 issue 7: 2020
 RSS-GEN Issue 5
 RSS-247 Issue 2
 EN 55032:2015 + A11
 EN 61000-3-2: 2019
 EN 61000-3-3: 2013 + A11
 EN 301 489-1 V2.2.3: 2019
 EN 301 489-3 V2.1.1: 2019
 EN 301 489-17 V3.2.4: 2020
- **EMC - Immunity** EN 55035:2017 + A11
- **Safety** IEC 62368-1:2014
 EN 62368-1:2014 + A11:2017
 AS/NZS 62368.1:2018
- **Radio** EN 300 328 V2.2.2: 2019
 EN 300 440 V2.2.1: 2018
 EN 301 893 V2.1.1: 2017
 RSS-GEN Issue 5: 2018
 RSS-247 Issue 2: 2017
 AS/NZS 4268: 2017
- **Health** EN 50665: 2017
 EN 62311: 2020
 RSS-102 Issue 5: 2015 + A1
- **Telecom** FCC Part 68 (68-316 + 68-317)
 IC CS-03 Part V issue 9

Compliance and Regulatory Statements

1. EN55032 and CISPR32 – Statement

This is a Class B product.

2. FCC Part 15 Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

This equipment complies with Part 15C and Part 15E of the FCC rules.

3. IESD Statement

This equipment does not exceed Class B limits for radio noise emissions for digital apparatus, set out in Radio Interference Regulation of the IESD. Operation in a residential area may cause unacceptable interference to radio and TV reception requiring the owner or operator to take whatever steps necessary to correct the interference.

This equipment complies with RSS-GEN and RSS-247.

4. Notice d'ISDE

Cet équipement ne dépasse pas les limites de Classe B d'émission de bruits radioélectriques pour les appareils numériques, telles que prescrites par le Règlement sur le brouillage radioélectrique établi par l'ISDE Canada. L'exploitation faite en milieu résidentiel peut entraîner le brouillage des réceptions de radio et de télévision, ce qui obligeraient le propriétaire ou l'opérateur à prendre les dispositions nécessaires pour en éliminer les causes.

Est conforme aux standards RSS-GEN et RSS-247.

5. EU Directives: RED and RoHS Recast



DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the IP Telephone models

**P330
P370**

to which this declaration relates, are in conformity with:

- 1- All applicable essential requirements following the provisions of the European Directive 2014/53/EC.

Product compliance has been demonstrated against the following standards:

EN 300 328 V2.2.2	2019
EN 300 440 V2.2.1	2018
EN 301 489-1 V2.2.3	2019
EN 301 489-3 V2.1.1	2019
EN 301 489-17 V3.2.4	2020
EN 301 893 V2.1.1	2017
EN 55032	2015 + A11
EN 55035	2017 + A11
EN 62311	2020
EN 50665	2017
EN 62368-1	2014 + A11

- 2- The RoHS European Directives 2011/65/EC and 2015/863/EC

Product compliance has been demonstrated against the following standard:

EN 63000 2018

The technical file is kept at:
Sangoma
100 Renfrew Drive
Markham, Ontario L3R 9R6
Canada

Markham, 06 July 2022

Jean Galarneau
Jean Galarneau
Engineering Manager

100 Renfrew Drive, Suite 100 Tel: 1 905 474 1990
Markham, ON L3R 9R6, Canada Toll Free: 1 800 388 2475

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- SANGOMA vakuuttaa täten että IP phones P330 + P370 tyyppinen laite on direktiivin 2014/53, 2011/65, 2015/863 oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
- Hierbij verklaart SANGOMA dat het toestel IP phones P330 + P370 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53, 2011/65, 2015/863

- Par la présente SANGOMA déclare que les IP phones P330 + P370 sont conformes aux exigences essentielles et aux autres dispositions pertinentes des Directives 2014/53, 2011/65, 2015/863.
- Härmed intygar SANGOMA att denna IP phones P330 + P370 står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53, 2011/65, 2015/863.
- Undertegnede SANGOMA erklærer herved, at følgende udstyr IP phones P330 + P370 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53, 2011/65, 2015/863.
- Hiermit erklärt SANGOMA, dass sich dieses IP phones P330 + P370 in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 2014/53, 2011/65, 2015/863 befindet (BMW).
- ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ ΣΑΝΓΟΜΑ ΔΗΛΩΝΕΙ ΟΤΙ IP phones P330 + P370 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53, 2011/65, 2015/863.
- Con la presente SANGOMA dichiara che questo IP phones P330 + P370 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabiliti dalla direttiva 2014/53, 2011/65, 2015/863.
- Por medio de la presente SANGOMA declara que el IP phones P330 + P370 cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 2014/53, 2011/65, 2015/863.
- SANGOMA declara que este IP phones P330 + P370 está conforme com os requisitos essenciais e outras disposições da Directiva 2014/53, 2011/65, 2015/863.
- Hawnhekk, SANGOMA, jiddikjara li dan IP phones P330 + P370 jikkonforma mal-ħtiġijiet essenziali u ma provvedimenti oħrajn relevanti li hemm fid-Dirrettiva 2014/53, 2011/65, 2015/863.
- Käesolevaga kinnitab SANGOMA seadme IP phones P330 + P370 vastavust direktiivi 2014/53, 2011/65, 2015/863 põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
- Alulírott, SANGOMA nyilatkozom, hogy a IP phones P330 + P370 megfelel a vonatkozó alapvető követelményeknek és az 2014/53, 2011/65, 2015/863 irányelv egyéb előírásainak.
- SANGOMA týmto vyhlasuje, že IP phones P330 + P370 spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 2014/53, 2011/65, 2015/863.
- SANGOMA tímto prohlašuje, že tento IP phones P330 + P370 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 2014/53, 2011/65, 2015/863.
- Šiuo SANGOMA deklaruoja, kad šis IP phones P330 + P370 atitinka esminius reikalavimus ir kitas 2014/53, 2011/65, 2015/863 Direktyvos nuostatas.
- Ar šo SANGOMA deklarē, ka IP phones P330 + P370 atbilst Direktīvas 2014/53, 2011/65, 2015/863 būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
- SANGOMA izjavlja, da je ta IP phones P330 + P370 skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 2014/53, 2011/65, 2015/863.
- Hér með lýsir SANGOMA yfir því að IP phones P330 + P370 er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53, 2011/65, 2015/863.
- Niniejszym SANGOMA oświadcza, że IP phones P330 + P370 jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 2014/53, 2011/65, 2015/863.
- SANGOMA erklærer herved at utstyret IP phones P330 + P370 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53, 2011/65, 2015/863.
- Noi SANGOMA declarăm că EXP100 respectă cerințele esențiale și alte dispoziții relevante din directivele 2014/53, 2011/65, 2015/863.
- SANGOMA декларирам на своя отговорност, че далекосъобщително устройство IP phones P330 + P370 съответства на съществените изисквания по 2014/53, 2011/65, 2015/863.

6. UK Regulations: EMC + Safety + RoHS



UKCA DECLARATION OF CONFORMITY

We, Sangoma, declare under our sole responsibility that the IP Telephone models

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P370**

to which this declaration relates, are in conformity with:

- 1- The following UK Regulation 2017 N°1206 as amended in 2019, 2020.

The standards used to show compliance are:

BS EN 300 328 V2.2.2	2019
BS EN 300 440 V2.2.1	2018
BS EN 301 489-1 V2.2.3	2019
BS EN 301 489-3 V2.1.1	2019
BS EN 301 489-17 V3.2.4	2020
BS EN 301 893 V2.1.1	2017
BS EN 55032	2015 + A11
BS EN 55035	2017 + A11
BS EN 62311	2020
BS EN 50665	2017
BS EN 62368-1	2014 + A11

- 2- The RoHS UK Regulation 2012 N°3032 as amended in 2019, 2020.

The standard used to show compliance is:

BS EN 63000 2018

The technical file is kept at: *Sangoma
100 Renfrew Drive
Markham, Ontario L3R 9R6
Canada*

Markham, 26 August 2022


Jean Galarneau
Engineering Manager

100 Renfrew Drive, Suite 100 Tel: 1 905 474 1990
Markham, ON L3R 9R6, Canada Toll Free: 1 800 388 2475

www.sangoma.com

Sangoma UK
Cheney House
Oaklands Business Park
Wokingham
Berkshire RG41 2FD
Tel: +44 1344 269220

Environmental Information

Waste Electrical and Electronic Equipment – WEEE



The WEEE (Waste Electrical and Electronic Equipment) legislation aims to raise the level of recycling of electrical and electronic equipment and to encourage designers to create products with recycling in mind.

The Sangoma equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances that could impact health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end-of-life equipment in a sound way.

The crossed-out wheeled bin symbol invites you not to dispose of WEEE as unsorted municipal waste and to collect such WEEE separately.

China RoHS

部件名称 (Parts)	有毒有害物质或元素 (Hazardous Substances)					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (CrV)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
主板 (Main board)	○	○	○	○	○	○
电缆 (Cables)	○	○	○	○	○	○
接口卡 (Card)	○	○	○	○	○	○
机箱 (Chassis)	○	○	○	○	○	○
盖板 (Cover)	○	○	○	○	○	○

- 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T11364-2014 标准规定的限量要求以下。
Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11364-2014 standard.
- ✗ 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11364-2014 标准规定的限量要求。
Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11364-2014 standard.



Safety warnings and Precautions

- Access to the interior of this unit shall be made only by a qualified technician.
Disconnect the appliance before opening
- Der Zugang ins Innere des Gerätes ist nur einem fachlich qualifizierten Techniker gestattet.
Trennen Sie das Gerät vor dem Öffnen
- Seul un spécialiste doit avoir accès à l'appareil.
Déconnecter l'appareil avant de l'ouvrir
- El acceso al interior de esta unidad solo debe ser realizado por un técnico calificado
Desconecte el aparato antes de abrirlo.
- L'accesso all'interno di questa unità deve essere effettuato solo da un tecnico qualificato
Scollegare l'apparecchio prima dell'apertura
- Достъпът до вътрешността на това устройство се извършва само от квалифициран техник
Изключете уреда преди отваряне
- Selle seadme sisemusse pääseb ainult kvalifitseeritud tehnik
Enne avamist ühendage seade lahti
- Η πρόσβαση στο εσωτερικό της μονάδας πρέπει να γίνεται μόνο από εξειδικευμένο τεχνικό
Αποσυνδέστε τη συσκευή πριν ανοίξετε
- Piekljuvi šīs ierīces salonam nodrošina tikai kvalificēts tehnīkis
Pirms atvēršanas atvienojiet ierīci
- Prieigos prie šio įrenginio vidaus leidžia tik kvalifikuotas specialistas
Prieš atidarydami prietaisą, atjunkite ji
- A készülék belsejébe csak képzett szakember férhet hozzá
Nyitás előtt húzza ki a készüléket
- Toegang tot de binnenkant van dit apparaat mag alleen worden gemaakt door een gekwalificeerde technicus
Koppel het apparaat los voordat u het opent
- Tilgang til interiøret på denne enheten skal kun gjøres av en kvalifisert tekniker
Koble fra apparatet før det åpnes
- Dostęp do wnętrza tego urządzenia powinien wykonywać wyłącznie wykwalifikowany technik
Odlaczyc urządzenie przed otwarciem
- O acesso ao interior desta unidade deve ser feito apenas por um técnico qualificado
Desligue o aparelho antes de abrir
- Accesul în interiorul acestei unități se va face numai de către un tehnician calificat
Deconectați aparatul înainte de deschidere
- Dostop do notranjosti te enote lahko opravi samo usposobljen strokovnjak
Pred odpiranjem izklopite aparat
- Přístup do vnitřku této jednotky smí provádět pouze kvalifikovaný technik
Před otevřením odpojte spotřebič
- Ainoastaan pätevä teknikko voi päästää laitteen sisälle
Irrota laite ennen avaamista

- Tillgång till enhetens inre får endast göras av en kvalificerad tekniker
Koppla bort apparaten innan du öppnar den
- Aðgangur að innréttingu einingarinnar skal aðeins vera gerður af hæfum tæknimanni
Aftengdu tækið áður en það er opnað
- L-aċċess għall-intern ta 'din l-unità għandu jsir biss minn tekniku kwalifikat
Skonnettja l-apparat qabel ma tiftaḥ
- Adgang til det indre af denne enhed må kun ske af en kvalificeret tekniker
Frakobl apparatet, før det åbnes
- Pristup unutrašnjosti ovog uređaja smije izvršiti samo kvalificirani tehničar
Prije otvaranja isključite aparat

Making changes or modifications



Any changes and modifications not expressly approved by Sangoma will void any compliance and regulatory approval, and will void the user's authority to operate the equipment.