

How to Defend Your UC Ecosystem

Unified Communications is deployment of wide range of different applications all bound together acting as one solution. Applications such as Call Control, Phones, IVRs, Unified Messaging, Conferencing, Mobility, Call Center, Collaboration, Social Media and more all integrated together to provide a UC Ecosystem. There are many touch points in UC, many places to consider possible security vulnerabilities. Security Threats such as Toll Fraud, DoS, Privacy and many more.

Starting to defend your UC Ecosystem, begins with Identifying all of the UC components and understanding the dependencies between each is important. Next, is implementing a Security plan or policy to for each of these components. As there are dependencies between many components the security breach on one component could have implications on others. Finally, is to test, validate and monitor the security of the UC Ecosystem continuously, ensuring consistent Security behavior and readiness.

Sangoma SBCs is a key component in the implementation of any security plan or policy. The SBC specializes in the in the protection and monitoring of VoIP and other Enterprise UC Ecosystems.

