

# Sangoma Appointments

(Coming Soon)

Have you ever struggled to manage appointment schedules?

Sangoma Appointments is the solution for you, providing a powerful scheduling tool that supports a web based multi-service menu of services. Offer customers a web-based calendar system to schedule appointments and integrate with your own employee /company calendar system (Google, Outlook, and Apple iCal are supported).

Allow customers to confirm their appointment based on your hours of operations and availability. Schedule reminders via SMS to reduce no-shows and increase business efficiency.

## Use Cases:

Any kind of service that wishes to allow customers to book, confirm and be reminded of appointments.

Barber Shops

Home Services

Health & Wellness Practices

Salons

Real Estate

Professional Services

Mike, this is a reminder of your appointment with Dr. Lu on 09/02 at 9:15AM.

To cancel or modify, call (878) 876-7654 or visit <https://drlusoffice.ca>

We would love your feedback! Please let us know how we did today by visiting <https://drlusoffice.ca>

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## Key Features & Benefits:

- Customize the service menu and available staff via the app
- Set confirmation and reminder text messages
- Use Sangoma default branding or customize to your own color and branding guidelines
- Can be used in self-service mode or enter the appointments directly and schedule reminders

# Apps Usage Model

## How It Works & Subscription Options

Sangoma Apps are free, you just pay for the usage. Sangoma Apps usage (including SMS, emails, and voice minutes) is tracked and totaled on a company level per month. Your company will be able to acquire usage credits two ways:

- For each one of your UCaaS bundle users, you will get a number of credits which will be added to your company's monthly allotment – This allotment is then shared between all the members of your team
- Monthly usage subscriptions can be purchased as an add-on for additional usage at lower rates

## How Sangoma UCaaS Seats Contribute Usage Credits for Apps

Each UCaaS bundle user level comes with a number of credits for Sangoma apps. This is what you get with your UCaaS services:

<b>Standard Bundle User</b>	10 SMS, 10 Emails, 10 Voice minutes / user / month
<b>Advanced Bundle User</b>	100 SMS, 250 Emails, 100 Voice minutes / user/ month
<b>Premium Bundle User</b>	200 SMS, 500 Emails, 200 Voice minutes / user / month

## Additional Sangoma Apps Usage Subscription Packages

Sangoma offers multiple subscriptions to match your company's needs:

<b>Sangoma Apps - Subscription 1k</b>	1k SMS, 1k Emails, 500 Voice minutes per month
<b>Sangoma Apps - Subscription 5k</b>	5k SMS, 5k Emails, 2.5k Voice minutes per month
<b>Sangoma Apps - Subscription 10k</b>	10k SMS, 10k Emails, 5k Voice minutes per month

*For higher volume subscriptions please contact your Sangoma partner or sales representative.*

*If you go over the limit in a particular month, you can upgrade your company subscription or pay the overage fee for the additional SMS/Emails/Minutes.*