



# Sangoma teamhub

## Collaborate Seamlessly. From Anywhere. On Any Device.

Sangoma's TeamHub maximizes your team's productivity by delivering a single unified collaboration softclient.

*Available for Business Voice*

# Cutting-edge Team Collaboration

Sangoma's TeamHub maximizes your team's productivity by delivering a single unified collaboration softclient, which includes chat, SMS\*, video meetings, voice calling, file transfer, business app integration, accessible from any device, over virtually any internet connection.

## Drive Teamwork In A Focused Workspace

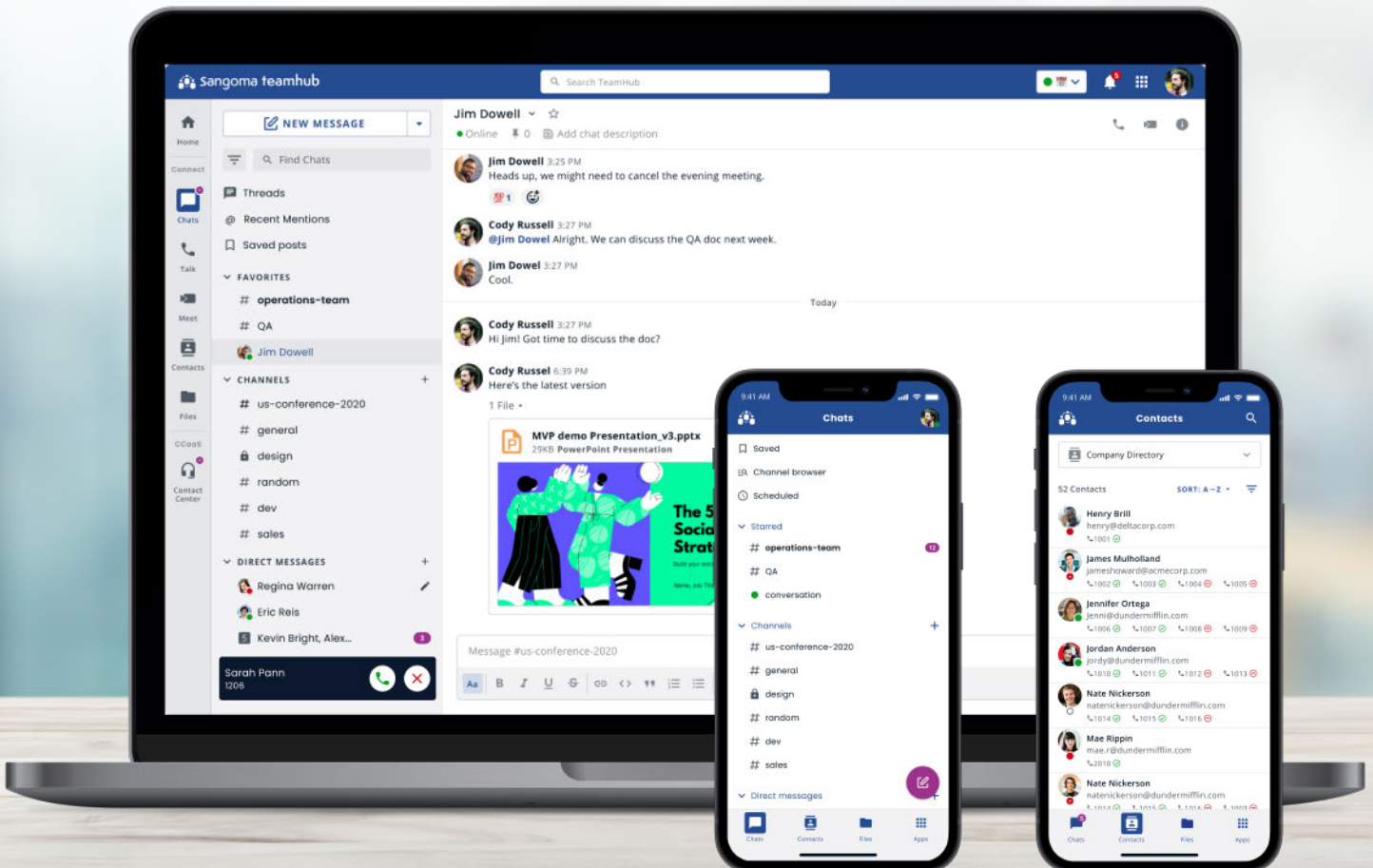
Direct message colleagues, start a private or public channel, and share ideas in a connected and focused space. Deep dive with video meetings and screen-share your ideas.

## Centralize Your Toolkit

Keep projects on track with built-in workflow tools. Drag and drop for file transfers, integrated search for message, information or chat history. Streamline client experiences with add-on Sangoma Apps for your business processes.

## Stay Connected From Any Device

Keep in touch with your team from the office, remote, or anywhere. Access TeamHub on any device, via the browser, desktop, or mobile apps. Don't ever miss any important updates by keeping your TeamHub notifications enabled.



\*SMS license and DID required

# Why Sangoma TeamHub?

TeamHub is your collaboration workspace where users seamlessly interact with colleagues or clients via integrated Sangoma Apps. Best of all, TeamHub is customizable so that only the apps users need are available making for a great intuitive experience!



Sangoma Talk for  
Crystal Clear Internal  
& External Calling



Sangoma Meet  
for Video Conferencing



Contact Center  
Sangoma CPaaS Apps



Sangoma Talk for  
Crystal Clear Internal  
& External Calling



Chat &  
File Transfer

## Feature Highlights

- ◉ Chat with individuals or groups, through direct messaging
- ◉ Get more team members collaborating through public or private channels
- ◉ Move seamlessly between chat, SMS\*, voice and video
- ◉ Send and receive PSTN an extension-to-extension calls
- ◉ Video meetings and screen-sharing
- ◉ Bring together internal and external members, inviting guest users to your TeamHub
- ◉ Check your voicemails
- ◉ Access a wide variety of applications straight from TeamHub's homepage

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# Sangoma apps



## Appointment Suite

Appointment Suite offers an easy and efficient way for you to schedule your events, send reminders and confirmations.



## Urgent Notify

Urgent Notify delivers fast, relevant alerts during an emergency or an ongoing crisis situation, to a targeted group of stakeholders.



## Send

Broadcast text and email on an instant, recurring or scheduled basis to your external or internal mailing lists with subscribe and unsubscribe capabilities.



## Endpoint Monitoring

Get endpoint data the way it's most impactful for you. Notifications can be configured to set alerts when an endpoint goes offline. This will provide all the information IT needs to begin troubleshooting.



## Call Flow

Call Flow is a powerful IVR builder that allows every business to create the exact system that most benefits their customers. No matter your level of proficiency or system complexity, we can help you build a phone system that works exactly as needed.



## Curbside

Curbside is an end-to-end solution that delivers a frictionless, first-class customer experience the moment customers pull into a curbside space, walk into a store, or enter the drive-thru no matter how an order is placed.

The TeamHub Marketplace enables users to have access to Sangoma apps, powered by Sangoma CPaaS, to enhance your business operational efficiency and customer engagement such as Urgent Notify, Curbside, Endpoint Monitor, Send, Appointment Suite and more.

# Sangoma TeamHub Bundles

	Standard	Advanced	Premium
Web, Desktop & Mobile App	Yes	Yes	Yes
Chat (Direct Messaging, Group Conversations, Public Channel)	Yes	Yes	Yes
Message & File history	Unlimited	Unlimited	Unlimited
Data Encryption	Yes	Yes	Yes
Audio & Video Meetings	Yes	Yes	Yes
Screen Sharing	Yes	Yes	Yes
Huddles	One-on-One Only	Yes	Yes
SAML-based Single Sign-on (SSO)	Yes	Yes	Yes
Message Threads	Yes	Yes	Yes
Integrated Voice Calling	Yes	Yes	Yes
3rd Party Integration	Yes	Yes	Yes
File Attachments In Chats	Yes	Yes	Yes
Search	Yes	Yes	Yes
Channel Creation & Management	Unlimited Public Channels	Unlimited Private & Public Channels	Unlimited Private & Public Channels
User Management	Predefined Roles & Permission	Custom Roles	Custom Roles & User Groups
Access to TeamHub Marketplace	Yes (Limited Usage)	Yes (Limited Usage)	Yes (Unlimited Usage - Fair Usage Policy)
File Storage	5 GB / User	10 GB / User	1 TB / User
Contacts	Company Directory & Personal Contacts	Company Directory & Personal Contacts	Company Directory & Personal Contacts
Data Exports for All Messages	Up to Last 90 Days	Up to 1 Year	Unlimited
Support for HIPAA Compliance	No	No	Yes

