

Sangoma Urgent Notify

The Sangoma Urgent Notify app sends notifications regarding urgent calls to designated text and email endpoints when triggered by an alert action such as calling 911 from a Sangoma service connected phone.

Use Cases:

Security Threats,
Lockdowns

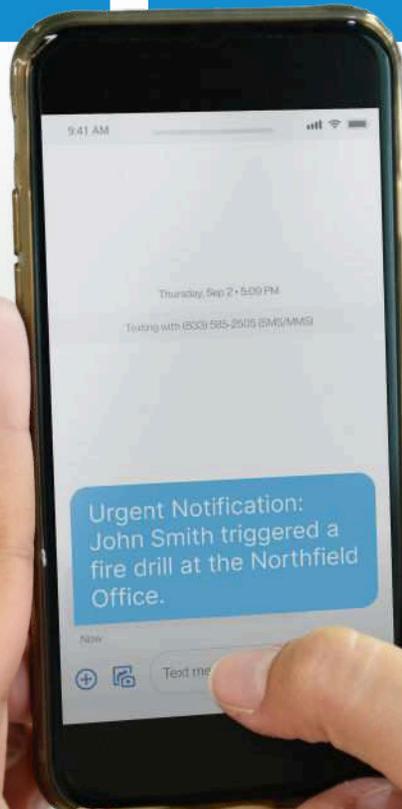
Emergency
Response

Activating Severe
Weather Response
Teams

Activating
Emergency
Response Plans

Reporting Criminal
or Suspicious
Activity

Fires &
Evacuations



Key Features & Benefits:

- Sends SMS & emails to notify a predefined list of recipients of events
- Can be configured to trigger an outbound call or initiate a conference call
- Can be integrated with external databases to provide more information to those notified

This app is currently available for use with Business Voice, and Business Voice Plus. Coming soon for CommUnity and SwitchVox Cloud.

Apps Usage Model

How It Works & Subscription Options

Sangoma Apps are free, you just pay for the usage. Sangoma Apps usage (including SMS, emails, and voice minutes) is tracked and totaled on a company level per month. Your company will be able to acquire usage credits two ways:

- For each one of your UCaaS bundle users, you will get a number of credits which will be added to your company's monthly allotment – This allotment is then shared between all the members of your team
- Monthly usage subscriptions can be purchased as an add-on for additional usage at lower rates

How Sangoma UCaaS Seats Contribute Usage Credits for Apps

Each UCaaS bundle user level comes with a number of credits for Sangoma apps. This is what you get with your UCaaS services:

Standard Bundle User	10 SMS, 10 Emails, 10 Voice minutes / user / month
Advanced Bundle User	100 SMS, 250 Emails, 100 Voice minutes / user/ month
Premium Bundle User	200 SMS, 500 Emails, 200 Voice minutes / user / month

Additional Sangoma Apps Usage Subscription Packages

Sangoma offers multiple subscriptions to match your company's needs:

Sangoma Apps - Subscription 1k	1k SMS, 1k Emails, 500 Voice minutes per month
Sangoma Apps - Subscription 5k	5k SMS, 5k Emails, 2.5k Voice minutes per month
Sangoma Apps - Subscription 10k	10k SMS, 10k Emails, 5k Voice minutes per month

For higher volume subscriptions please contact your Sangoma partner or sales representative.

If you go over the limit in a particular month, you can upgrade your company subscription or pay the overage fee for the additional SMS/Emails/Minutes.