

European Union - Waste Electrical and Electronic Equipment (WEEE) Directive Information for Customers Recycling Sangoma Products in the European Union

Thank you for buying your Sangoma product. We have taken great care in designing and manufacturing your product, which we hope will bring you many years' service and benefit.

A time will come when your needs differ, technology changes or your product is not economically repairable, and at that time you will want to dispose of it.

Like all Electrical and Electronic Equipment including televisions, computers, etc., your product may contain valuable materials and substances which are damaging to the environment. We ask you to properly dispose of the product in order to maximise recovery and minimise the environmental burden. This is best done by recycling your product, it should never be disposed of in the general or municipal waste streams.

Your product can be recycled by:

- handing it to the recycling centre in your company (where there is one)
- handing it into the store when you are buying a replacement product
- delivering it to your local municipal recycling-point (WEEE collection centre)

In European Union countries no charge is permitted for this recycling service.

It is most likely your product holds your confidential data, in all cases you should ensure this is deleted or put beyond access before you hand over your product to any third party:

- Servers, Gateways & PBXs – likely contain files, IP addresses & licence numbers
- Phones – likely contain phone numbers & IP addresses
- Cards (installed in your servers) – likely contain IP addresses & licence numbers

This notice is limited to European Union countries; however, many countries and local administrations have set up recycling systems for Waste Electrical and Electronic Equipment (also called Electrical Waste or ewaste). If you are outside the EU, please contact your local authority and enquire what systems are in place.

